



Read me before downloading the firmware

Apply BenQ Model: RP6503, RP7503, RP8603

Please read carefully for the below instruction:

There are two ways to identify which firmware should be downloaded for your display:

Method 1 – from the Part Number

1. BenQ Part Number can be found on the spec label at rear side of the unit.
If you are having trouble finding the Part Number, please provide the Serial Number to local BenQ Support and we can check it for you.

2. Check the last 3 digits of the Part Number:

BenQ part number

Model	Part Number
RP6503	9H.F82TK.xxx
RP7503	9H.F83TK.xxx
RP8603	9H.F84TK.xxx

3. Kindly refer to the last 3 digits of the part number and download the corresponding firmware.

Model	SKU	FW version
RP6503	DE1, DP1, DA1, DN1, DC1, DT1, DE2, DP2, DA2, DN2, DC2, DT2	v1.0.0.xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx
RP7503	DE1, DP1, DA1, DN1, DC1, DT1, DE2, DP2, DA2, DN2, DC2, DT2	v1.0.0.xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx
RP8603	DE1, DP1, DA1, DN1, DC1, DT1, DE2, DP2, DA2, DN2, DC2, DT2	v1.0.0.xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx

Note: Last 2 digits of firmware version will depend on the current latest firmware.

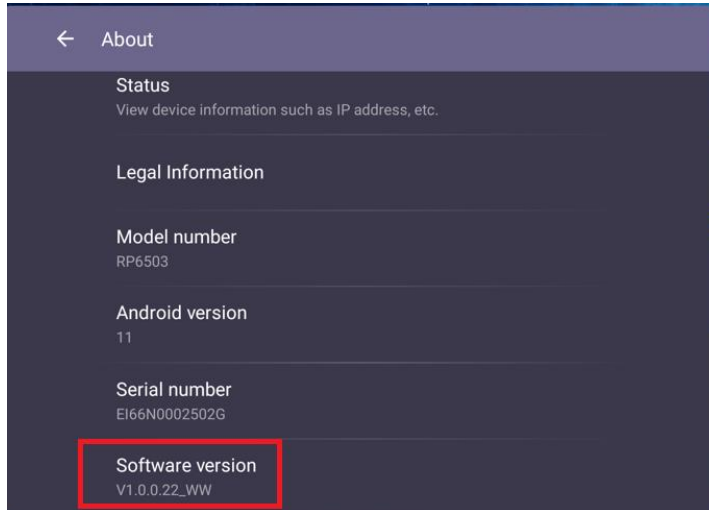
4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

OTA_FW	Upgrade the system firmware and keep all the user setting
Image_FW	Upgrade the system firmware and reset everything

You can find the firmware upgrade SOP from the zip file that you downloaded.

Method 2 – from the software/firmware version on the display

1. Check the software version currently on your display.
It can be checked under the OSD menu > About



Or through the DMS cloud

Status	Name	Group	Type	Model	Power	Source	IP Address	Light Used	S/N	Firmware Version
●	RE65039276	Uncategorized	Public Display	RE6503	On	Android		n/a		20230112145433
●	RP65032D87	Uncategorized	Public Display	RP6503	On	Android		n/a		V1.0.0.22
●	RM650329E2	Uncategorized	Public Display	RM6503	On	Android		n/a		V1.0.1.8
●	RP6503A76BC	Uncategorized	Public Display	RP6503A	On	Android		n/a		V1.0.1.3
●	RM6503ACC40	Uncategorized	Public Display	RM7503A	n/a	n/a		n/a		V1.0.1.5
●	RE6503ND264	Uncategorized	Public Display	RE6503N	n/a	n/a		n/a		V1.0.0.21

2. Refer to the 3rd digit of the software/firmware version and download the corresponding firmware.

Model	Software version 1	Software version 2
RP6503	v1.0.0.xx	v1.0.1.xx
RP7503	v1.0.0.xx	v1.0.1.xx
RP8603	v1.0.0.xx	v1.0.1.xx

3. Kindly refer to the 3rd digit of the firmware version and download the corresponding firmware.

Model	Software version	Firmware version to be downloaded
RP6503	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx

RP7503	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx
RP8603	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx

Note: Last 2 digits of firmware version will depend on the current latest firmware.

4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

OTA_FW	Upgrade the system firmware and keep all the user setting
Image_FW	Upgrade the system firmware and reset everything

You can find the firmware upgrade SOP from the zip file that you downloaded.