



**Read me before downloading the firmware**

Apply BenQ Model: RE6501, RE7501, RE8601, RE9801

Please read carefully for the below instruction:

There are two ways to identify which firmware should be downloaded for your display:

**Method 1 – from the Part Number**

1. BenQ Part Number can be found on the spec label at rear side of the unit.  
If you are having trouble finding the Part Number, please provide the Serial Number to local BenQ Support and we can check it for you.

2. Check the last 3 digits of the Part Number:

BenQ part number

Model	Part Number
RE6501	9H.F6YTK.xxx
RE7501	9H.F71TK.xxx
RP8601	9H.F72TK.xxx
RE9801	9H.F79TK.xxx

3. Kindly refer to the last 3 digits of the part number and download the corresponding firmware.

Model	SKU	FW version
RE6501	DE1, DN1, DT2, DA2, DT3	v1.0.0.xx
	DE3, DP3, DA4, DN4, DC4,	v1.2.0.xx
	DE6, DP6, DA6, DE7, DP7	v1.3.0.xx
RE7501	DE1, DA1, DN1, DC1, DT1, DP2, DA2, DN2, DT2	v1.0.0.xx
	DE4, DP4, DN4, DT4, DA5, DA8, DE9, DP9	v1.1.0.xx
RE8601	DE1, DP1, DA1, DN1, DC1, DT1, DE2, DP2, DA2, DN2, DT2, DT3, DAA, DEB, DPB	v1.0.0.xx
RE9801	DP1	v1.0.0.xx

Note: Last 2 digits of firmware version will depend on the current latest firmware.

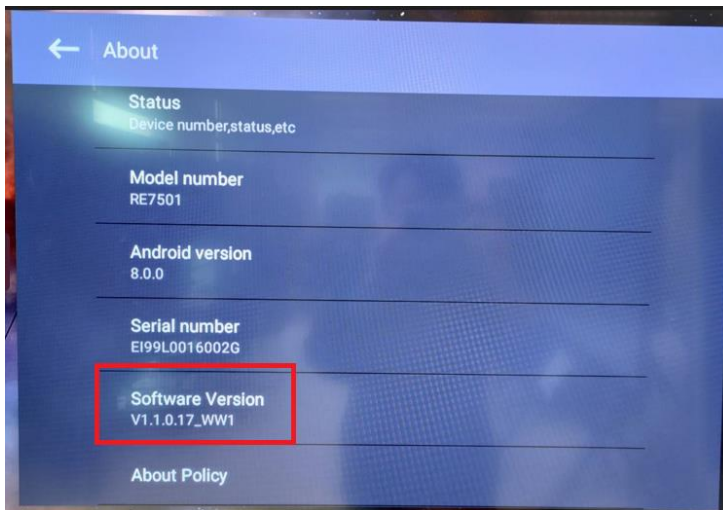
4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

OTA_FW	Upgrade the system firmware and keep all the user setting
Image_FW	Upgrade the system firmware and reset everything

You can find the firmware upgrade SOP from the zip file that you downloaded.

**Method 2 – from the software/firmware version on the display**

1. Check the software version currently on your display.  
It can be checked under the OSD menu > About



Or through the DMS cloud

Status	Name	Group	Type	Model	Power	Source	IP Address	Light Used	S/N	Firmware Version
●	RP6503A76BC	Uncategorized	Public Display	RP6503A	On	Android		n/a	102G	V1.0.0.29
●	RE65039390	Uncategorized	Public Display	RE6503	On	Android		n/a	22M	20230508170420
●	RP7502C325	Uncategorized	Public Display	RP7502	On	Android		n/a	302G	V1.0.0.51
●	RE7501633D	Uncategorized	Public Display	RE7501	On	Android		n/a	02G	V1.0.0.18
●	RE75011A56	Uncategorized	Public Display	RE7501	On	Android		n/a	02G	V1.1.0.17
●	RP7502CC22	Uncategorized	Public Display	RP7502	On	Android		n/a	502G	V1.2.0.51

2. Refer to the 2<sup>nd</sup> digit of the software/firmware version and download the corresponding firmware.

Model	Software version 1	Software version 2	Software version 3
RE6501	v1.0.0.xx	v1.1.0.xx	v1.2.0.xx
RE7501	v1.0.0.xx	v1.1.0.xx	-
RE8601	v1.0.0.xx	-	-
RE9801	v1.0.0.xx	-	-

3. Kindly refer to the 2<sup>nd</sup> digit of the firmware version and download the corresponding firmware.

<b>Model</b>	<b>Software version</b>	<b>Firmware version to be downloaded</b>
RE6501	v1.0.0.xx	v1.0.0.xx
	v1.1.0.xx	v1.1.0.xx
	v1.2.0.xx	v1.2.0.xx
RE7501	v1.0.0.xx	v1.0.0.xx
	v1.1.0.xx	v1.1.0.xx
RE8601	v1.0.0.xx	v1.0.0.xx
RE9801	v1.0.0.xx	v1.0.0.xx

*Note: Last 2 digits of firmware version will depend on the current latest firmware.*

4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

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